



LUX JEWELS ORDER PROCESS

As artists, we like to paint the picture of the phases involved when ordering your 'custom created jewelry' from Lux Jewels.

Phase One: Consultation

In the consultation stage we take the time to gather information about your personal style or that of the person you are purchasing a gift for so that we can ensure you get what you want within your budget.

Every client is different...some know what they want and others have an idea based on something they've seen or imagined. Call or email us today with your desires and we will customize our services to match your needs.

For more design ideas and to view our complete portfolio, please **contact us**.

Phase Two: Quote

Once we have defined the piece of jewelry you want, we consult with our highly skilled team of craftsmen and suppliers to present you with a quote.

Once the quote is approved, Lux Jewels requires a minimum 50% deposit before moving into phase three.

Phase Three: Custom Creation

During this phase, highly skilled craftsmen come together under our direction to apply their individual talent in each of the numerous manufacturing stages. Please allow up to 15 business days for completion of your custom creation.*

Lux Jewels understands that sometimes things are needed quickly; therefore, we offer an express service. For further details, please [contact us](#).

*LuxJewels.net is the trusted and preferred online wholesale diamond source and custom jeweler.
Our personalized customer service is the key to our success.*

cnd ~ 604.889.5227
usa ~ 818.539.0628



LUX JEWELS ORDER PROCESS

Phase Four: Delivery

Lux Jewels provides several delivery options: pick up, drop off or FREE overnight shipping from Monday to Thursday. Final payment is required before delivery.

Phase Five: Insurance

Theft and loss can happen to anyone so, don't forget to insure your jewelry. Lux Jewels provides you with a complimentary independent appraisal for your convenience to make the insurance process faster.

Most insurance providers cap the amount of jewelry coverage; please make sure to inquire on what percentage of the insured value you would receive in the event of theft or loss. If you have any further questions, please [call us](#).

**Based on the complexity of the piece manufacturing time may be longer.*

A large, faded version of the LUX JEWELS.net logo is centered on the page. The word "LUX" is in a light red color, and "JEWELS.net" is in a light grey color.

*LuxJewels.net is the trusted and preferred online wholesale diamond source and custom jeweler.
Our personalized customer service is the key to our success.*

cnd ~ 604.889.5227
usa ~ 818.539.0628